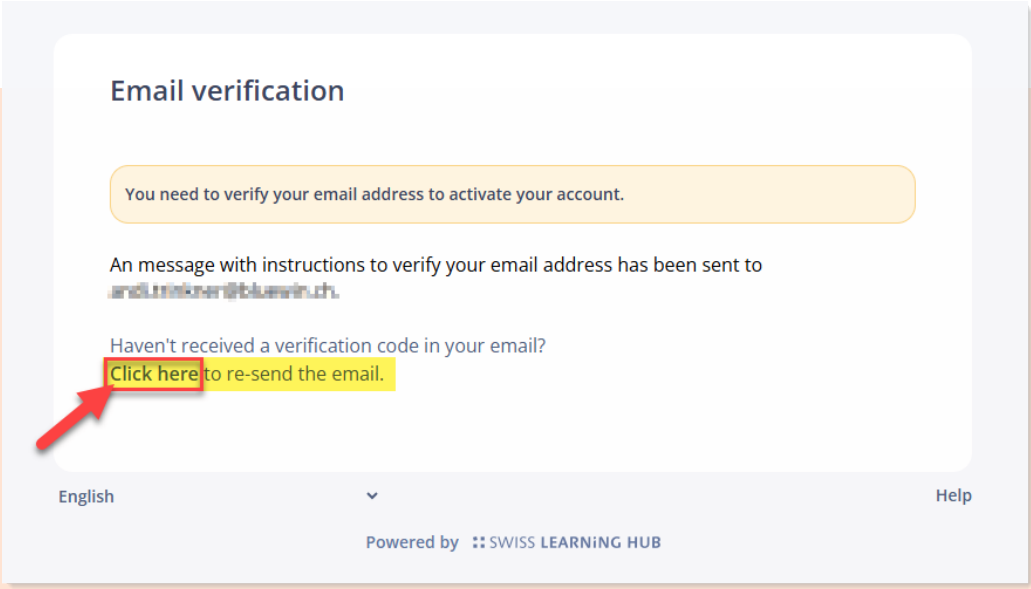
Problems with the activation mail

After registering, you will receive an email with an activation link. If you click on this link, you should then be able to log in to the platform.

Possible problems

Login problems
For the activation process to work properly, you must ensure that you click on the activation link from the same device on which you registered. You should then be logged in directly after clicking on the activation link.

Activation link not clickable
If the link cannot be clicked, try opening the email with a different email programme or on a different device. If this does not work either, please contact your responsible RAV contact person.



Activation link

expired
If the link has already expired, log in on the login page with your e-mail address (=user name) and the password you set during registration. The following message will then appear and you can have a new activation e-mail sent to you:

Created 2025-01-10 09:43:30 UTC by Sascha Jaggy (Admin)
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